



HOTEL GUEST ROOM MANAGEMENT SOLUTIONS



Upgrade Hotel Guest Experience

CityGrow offers world-class Hotel Guest Room Management Solutions to enhance guest experience for hotel operators from all over the world. Our highly flexible and reliable room control system is customizable, suiting every unique requirement and fitting each hotel décor style.

Smart guest room management solutions comprehensively integrated with full control on lighting, temperature and curtains in each hotel guest room, to enhance hotel guest satisfaction, boost brand reputation, improve staff productivity, reduce energy consumption and lower operational expenses.

Tailor your hotel room control systems, create an ideal guest room environment, to welcome and delight your guests with smart comfort and real convenience.

Enhance Hotel Management Efficiency

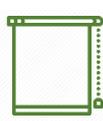


Integrate the hotel property management system (PMS) with CityGrow Hotel Guest Room Management System, hotel operators can manage and monitor the real-time status of each guest room status on a tailored centralized platform. This superior smart room control system drives greater hotel efficiency and simplifies operational procedures. Efficient guest room back-up and housekeeping services can reduce guest complaints and enhance hotel brand reputation.

Serving world-class hotel groups and supplying hotel room control unit systems to global clients, CityGrow is an approved integration partner of Oracle Hospitality OPERA which allow seamless integration of the Hotel Guest Room Management Systems and the hotel PMS.

Ultimate Hotel Guest Room Control

Advanced technology delivers seamless connective in-room experience to hotel guests. Smart room management solutions allow hotel guests to control room devices individually, inside each hotel guest room. Guests can enjoy personalized experience through the full control on all lighting, curtains and blinds, as well as the in-room HVAC though the customizable stylish control switches, tailored mobile App or using voice command. Enjoy real comfort and convenience with smart control and scenario functionality.





An Impressive Way to Welcome Guests

Impress your hotel guests from the time one check-in at the hotel front desk. CityGrow Hotel Guest Room Management Solutions allow hotel operators to manage guest rooms automatically in a wiser way.

Create a cozy environment, turn on the air-conditioning in the guest room automatically once the guest has completed check-in procedure at the front desk. Smartly enable the pre-programmed “Welcome Mode” once the guest open the guest room door, set all lighting brightness to 80%, open curtains and blinds to show the window view and adjust the in-room air-conditioning to 22 °C - Mid fan speed.



Enjoy Every Precious Moment

Hotel guests usually stay for leisure or business. Create a comfort guest room environment and deliver a memorable stay experience are always the key points to attract guests' re-visiting. Hotel operators can design and set up different scenarios in guest rooms by using CityGrow Hotel Guest Room Management Solutions. Guest can **opt** for the desired scene settings at anytime, to create the right atmosphere for one's special moment.

Immediately change the mood for wine, simply enable the "Wine Mode" by pressing the wall mount switch plates or in-built mobile App, all in-room lighting automatically dim to 60% and temperature set to 23 °C - Mid fan speed, to fit the atmosphere for the unforgettable moment.



Energy Saving

Manage energy consumption in public area intelligently with our smart control system. Save energy costs and save the Earth.

Luxury hotels or commercial buildings designed with sky lobby may experience very high energy consumption and energy waste on the air-conditioning systems. Thanks to CityGrow Smart Automation Control System, operators can reduce operational costs, as well as manage and monitor energy usage in a wiser and more elegant way. Install smart light sensors at the sky lobby and other public areas, closing the shades automatically to lower the indoor temperature when the sunlight is strong. Schedule the routine control setting to save manpower and expenses.

Due to our expertise in smart control systems, CityGrow offers different tailor solutions to hotel operators from all over the world, aiming to improve sales productivity and upgrade guest satisfaction in all aspects.

Limit Room Energy Consumption and Reduce Operational Costs



When guests finished check-out from the hotel, the room status will automatically change to “Unoccupied”, and the intelligent room control unit (RCU) system will enable the preset “Vacant” scenario immediately. Hotel operators can limit the in-room control on the temperature and lighting effect, aiming to reduce energy consumption and operational costs.



Hotel Projects

HONG KONG

Island Shangri-La Hotel



The Mira Hong Kong

COURTYARD by Marriott
Hong Kong Sha Tin

Kerry Hotel, Hong Kong –
Shangri-La Hotel



Hotel Madera Hong Kong

Hotel Madera Hollywood

Hotel Projects

HONG KONG

Hotel sáv

Le Prabelle Hotel

V Causeway Bay Hotel

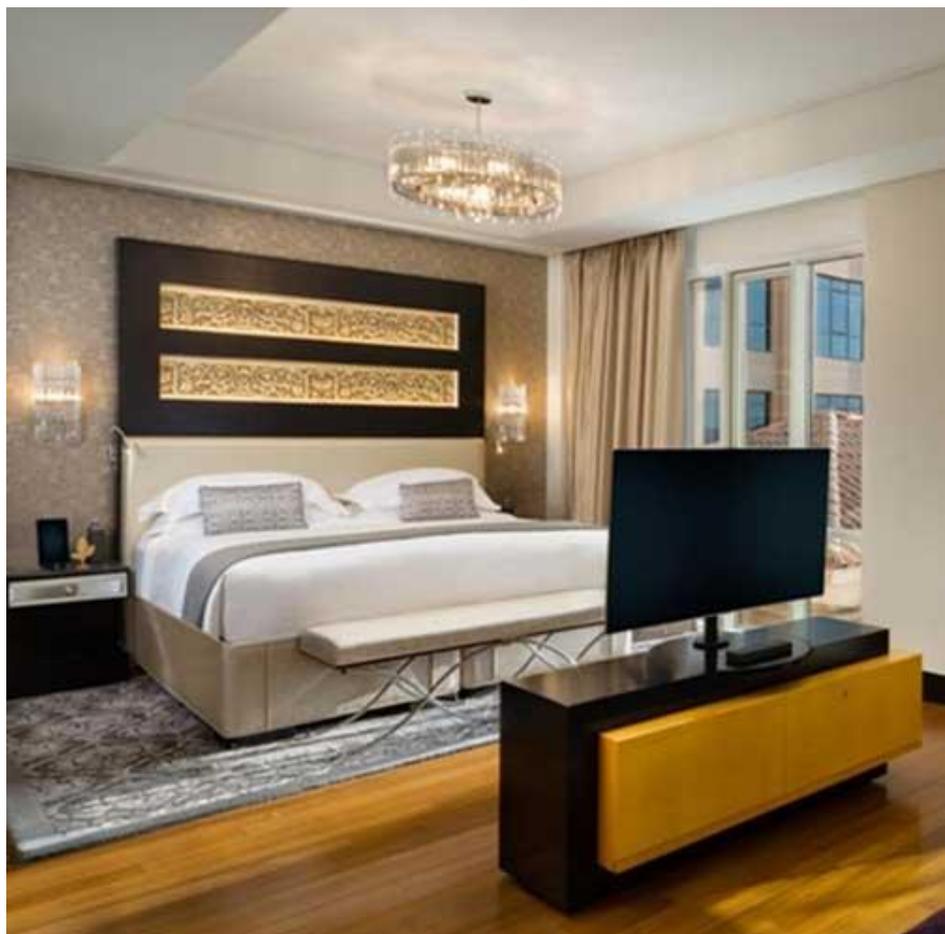


MOROCCO

Fairmont Royal Palm
Marrakech (Beachcomer
Tours)

THE UNITED ARAB EMIRATES (UAE)

Kempinski Hotel Mall of
the Emirates - Dubai





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